

STATE OF WASHINGTON HEALTH CARE AUTHORITY

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May 29, 2023

SUBJECT: Daybreak Youth Services License Suspension

On Friday, May 26, 2023, Washington State Department of Health (DOH) issued a notice for license suspension for two Daybreak Youth Services (DYS) facilities located in Spokane and Brush Prairie, Washington. DYS must cease operations and relocate patients to other facilities before Wednesday, May 31, 2023, at 12:01 a.m.

The Health Care Authority (HCA) is coordinating with managed care organizations (MCO) and behavioral health administrative services organizations (BH-ASO) to ensure the medically necessary needs of Apple Health (Medicaid) patients are being met. HCA's priority is to support and serve the patients and their families, starting with the youth in residential treatment whose needs are most critical.

HCA is in daily communication with DOH, MCOs and BH-ASOs, who are working with their networks to support the necessary transitions. The relocation plans for individual patients depend on their treatment plan and available transfer options.

Additional information about DOH's decision can be found in this <u>press release</u> and on the <u>Daybreak Suspension web page</u>.

Q&A

Q. Can Daybreak Youth Services continue to serve youth and receive Medicaid payment after license suspension?

A. Medicaid regulations require providers to have an unencumbered license to service Apple Health (Medicaid) patients. By law, Apple Health cannot pay for services in an unlicensed facility and an unlicensed facility cannot bill for services.

Q. Which Daybreak services and locations are impacted?

A. Daybreak is no longer licensed to provide behavioral health services including residential treatment services at the following locations:

Daybreak Youth Services – Brush Prairie <u>11910 NE 154th St.</u> Brush Prairie, WA 98606

Daybreak Youth Services – Spokane 628 South Cowley St. Spokane, WA 99202

Outpatient services at other locations are not affected.

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Q. Who can answer questions about the investigation or license suspension?

A. DOH has created a <u>DYS Suspension web page</u> with additional information. HCA's role is to coordinate with MCOs and BH-ASOs to ensure affected patients' medical needs are uninterrupted to greatest the extent possible.

Q. Who should parents and guardians contact if they have a youth at either of the facilities?

A. Parents and guardians who have questions about their youth in these facilities should contact the patient's Apple Health case manager, the Apple Health managed care plan's customer service line, or Apple Health Customer Service at 1-800-562-3022.

Q. Where are patients moving?

A. It is a violation of patient privacy to publicly share information about treatment or relocation details. What happens next for patients at the facilities is based on their care needs and their treatment plans. This could include, but is not limited to, discharge to an outpatient program or another inpatient program. Decisions will be made by the individuals, families or other legal custodians, and providers, assisted by MCOs and BH-ASOs, and in some cases, any other agencies that are involved.

Q. How many patients are being moved?

A. The number of Apple Health patients in the residential facility is above 20. More than 50 additional youth are receiving outpatient services through Daybreak. HCA, MCOs, and BH-ASOs are working closely with impacted clients to support transitions as needed to best meet their individual care needs.